Privacy Concerns

Source: Techcrunch

The AI agent itself works by connecting to your applications and devices, including your email, messaging apps, calendar, and your device's audio, location, screen, and more. You can text the agent or call it via text message or WhatsApp, asking it to perform various tasks for you, like booking your appointments and reservations, scheduling a ride to the airport, cleaning up your inbox, organizing important information, handling your shopping, finding you cheap flights, and much more.

Though Instinct is described by testers as outperforming their expectations, some have also raised concerns about the company's approach to customer privacy and security. This raises a timely question: Are the trade-offs of giving AI this level of access and autonomy actually worth it?

For instance, several people are circulating screenshots from the company's Terms of Service, which grant Instinct a broad "perpetual and irrevocable" license to "access, use, host, cache, store, reproduce, transmit, display, publish, distribute, and modify" any of the user's materials, including for training its AI models. The terms also detail how Instinct can receive information from users' devices, including screen captures, cursor movements, and keyboard inputs.

Revision #2
Created 2026-11-12 21:25:28 UTC by Dennis Paassen
Updated 2026-11-12 21:26:01 UTC by Dennis Paassen